

WHEELCHAIR SERVICE MANAGERS TRAINING

People responsible for running wheelchair services gain an overview of the manager's role in engaging people and leading the implementation of the eight steps of wheelchair service delivery. This includes the planning, organizing, staffing, directing, budgeting, funding, and monitoring and evaluation.

As a result, service managers can better understand and support the establishment or improvement of wheelchair provision in their organisation.

WHO IS IT FOR?

Anyone who is responsible for running, managing or evaluating a wheelchair service. Previous experience in wheelchair service management is not necessary, but the course assumes participants have core management skills.

GROUP SIZE

Up to 20, with two trainers and an experienced wheelchair user advisor

FORMAT

- Presentations
- Case study discussions
- Group work
- Hands-on, practical sessions

DURATION

14 hours - Can be delivered on consecutive days or through a series of separate sessions

LEARNING OBJECTIVES

By the end of the training participants will be able to:

- Understand the role and responsibilities of a wheelchair service manager in establishing, managing and strengthening quality wheelchair services.
- Plan and organise the delivery of the eight steps of wheelchair service provision, ensuring that services are accessible, coordinated and responsive to the needs of wheelchair users.
- Effectively manage people and resources, including staffing, team roles, supervision, coordination and performance management within wheelchair services.
- Develop and manage service budgets and funding requirements, including planning for equipment, staffing, infrastructure and other resources needed for sustainable service delivery.
- Establish systems for monitoring, evaluation and quality improvement, using service data and feedback to track performance, identify gaps and strengthen wheelchair provision.
- Integrate wheelchair services within broader rehabilitation and health systems, and identify practical actions to establish or improve sustainable wheelchair services within their organisation.
- Demonstrate an understanding of their basic human rights
- Demonstrate an understanding of the health issues related to their disability

KNOW MORE

If you would like more information or to discuss this training, we'd love to hear from you!

Please write to us at: info@motivationindia.org